Terms of Service

1. By ordering a commission from the artist (Diogo Da Cunha) you (the client) agree to these terms.
2. The artist has the right to reject any commission request without providing a reason or explanation.
3. The artist reserves all rights to the finished image, including the rights to add it to his portfolio and sharing it on social media; the client cannot claim the work as something they’ve created.
4. The client has the right to use the illustration for personal use only, and cannot print, re-print or re-sell the illustration for commercial purposes.
5. The client must be 18+ years of age to order a commission.
6. The payment must be paid up front via bank transfer, to the account provided by the artist.
7. The artist will start working on the commission once all details have been discussed and written down, and the full payment must be paid up front.
8. The commission will be annulled if the client fails to make the payment within 5 working days of the agreed date.
9. The client must be clear when stating his vision for the illustration, and cannot change their mind and ask for extreme changes once the payment has been made and the sketches have been approved.
10. Full refunds will only be issued if the artist has not started working on a particular order (including the sketch), minus any transaction fees. In any other situation, there are no refunds, either full or partial.
11. The deadline for the commission will be agreed upon before payment, and will vary depending on the client’s wishes and artist’s schedule and amount of commissions.
12. The client will provide the artist with accurate reference images to the best of their ability, and may ask that these images not be shared on social media if applicable (i.e. the client’s photography may be displayed next to a portrait, if the client agrees to it).
13. Client information will not be shared anywhere online or offline. Client information includes, but is not limited to: name, phone number, address, email address, and social media accounts.
14. The client will not be tagged on social media unless it is previously agreed by both parties.
15. The terms and conditions are subject to revision without notice.
16. The client must read, understand and agree to these terms before placing an order for a commission. By sending payment to the artist, the client confirms they agree and accept these terms of service.